

Jeff Huffman

Senior Director, IT Security and Administration, New Orleans Saints



24 years in IT Security with New Orleans Saints



Member of Club and NFL's Security Committee



2006 Developed a Disaster Recovery Plans for Organization Following Hurricane Katrina



B.S. In Business from Arkansas State University

“Technically, Moses was the first person to download data to a tablet from the cloud.”





Qualys Solutions Change the Game for the New Orleans Saints



New Orleans Saints

Member of the National Football League, and 2009 NFL Champions



Company Founded:
1966



Headquarters:
New Orleans, LA



Owner:
Gayle Benson



On the move football team leverages Qualys Cloud Agent and Patch Management for the win

Challenge

On the Move NFL Team Needs Protection

NFL Team Needed to Protect Laptops and Other Assets at Remote Locations Outside the Firewall

Previous Solution



Only patched assets within the team’s physical headquarters infrastructure. Off-site devices were up reachable



Solution was clunky and jobs were hard to schedule. Process was hard to manage and was a very manual process



Vendor offered very little in the way of support



Solution



The Game Changing Move

NFL Recommended a Move to Qualys Cloud Agent and Patch Management



Light-weight Cloud Agent
(Window, Mac OS and Linux)



Integrated with Qualys VM DR to reduce known risks



Automated patching of Chrome and Firefox via zero-touch workflows



Helps Saints **reduce our attack surface**



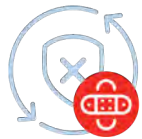
Use Cases

Saints Leveraging Patch Management

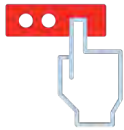
Automating as Much Risk Reduction as Possible



Patch Tuesday + 2: Two days to test machines
see if anything breaks



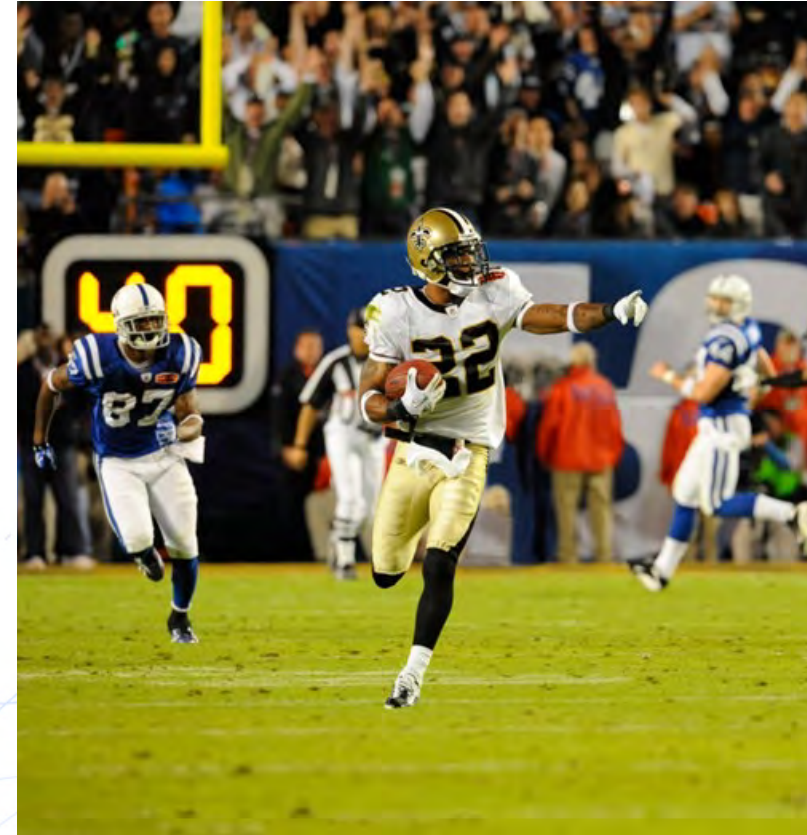
Patches **for Chrome, Firefox and many others. Qualys is Patch Management goes far beyond WSUS patching**



Set it and forget it patching



Run reports and monitor dashboards –
Check for any missing patches



Saints Leveraging Patch Management

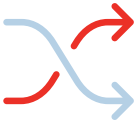
2021 Hurricane IDA Forces Move to Dallas



Saints moved to Dallas for 30 days to avoid interruption



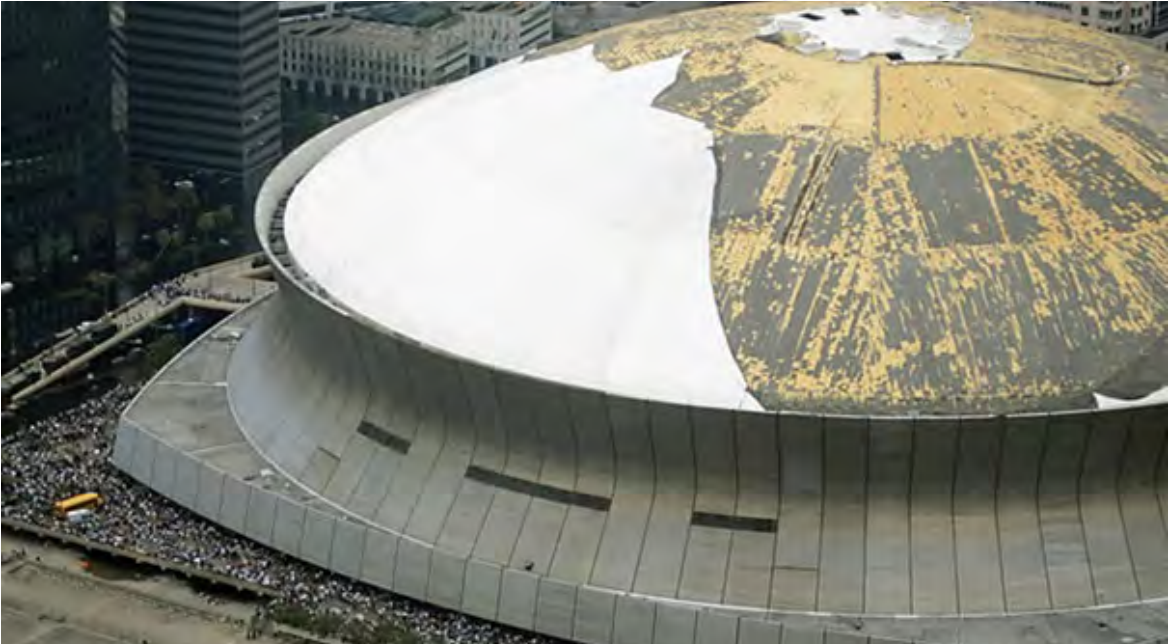
Needed to protect players, coaches and scout's laptops



Leveraged the Qualys Agent to communicate with systems and run patches



Remote patching from the cloud



Quickly Patched Remote Systems with a Single Click

Outcomes

Qualys Patch Management Outcomes for the Saints



Measure, Communicate and Eliminate the Risk

What's Next?

What's Next?



Reduce vulnerabilities



Reduce exposure with VMDR
(network devices)



Possible: Expand coverage
to mobile device

- ✓ If you don't know what is on your network, you can't protect it.
- ✓ We are looking at mobile agent.



What's Next for Qualys?